

SNMV College of Arts and Science
Shri Gambhirmal Nagar, Coimbatore -50

FEEDBACK ANALYSIS REPORT

The analysis report of the feedback collected from various stakeholders with reference to academics and other aspects, for the academic years starting from 2012-2013 to 2017-18 has been summarized based on the data enumerated through distribution of response sheets, as below.

1. Students:

Curriculum

Out of the population under study, it has been found that the components of curriculum have been found quite adequate with 85 % of the respondents.

Areas of Enrichment

In the analysis , it has been observed that only few respondents have some idea about the state of curriculum and contemporary requirements. Hence, most of them are clueless to major aspects of overhauling or restructuring which is required in their syllabus. In terms of percentage of responses of the same, it comes around only 20 percent.

Practical Components

There was an overwhelming positive affirmation regarding the adequacy of practical hours (Laboratory Hours) for their subjects.

Close to 90% of the respondents were found to be content with the present allocation of hours meant for practical training by the university, as of now.

Internal Evaluation

The college is following a unique system of internal evaluation which the students are found conversant with. Though, around 34% of the students stressed for the need to have a little moderate way of internal evaluation process in terms of toughness, vast majority admitted in a restrained way that it has direct correlation with their improved performance in the university examinations.

2. Parents:

Academic Content Delivery

The responding population is considered to be an important stakeholder for the reason that they reflect in a better manner the goodwill enjoyed by the institution among the general public. Hence, utmost care has been taken to elicit their responses in a more comprehensive manner.

It is observed that more than 80 % of the parents have opined in a positive manner regarding academic content delivery followed in the institution, reasoning that this is the attribute which drew them, to admit their wards into this institution.

Follow up

As the institution is having regular interface with the faculty and parents on a continuous manner through organized means, 65 % of the respondents have been comfortable with the present pattern.

Job skills

The respondents were told in certain terms that the institution, being an affiliated one, it is constrained to follow what is prescribed by the university. Furthermore, earnest efforts have been taken to provide necessary skills which will equip the students in a better way in the job market. But, 54 % of the parents only well disposed to this and the remaining were vociferous in demanding makeover in the academics wherever possible to align with practical work requirements.

Discipline

This attribute of the institution won the appreciation of the parents in a significant manner. In fact, 96% of the parents were found to be happy and acknowledged the fact that we can provide allowance for playful behavior which warrant censure by both sides on certain occasions.

Overall Mentoring process

As the vast majority of the parents of the students happen to be preoccupied with their bread and butter issues, they found little time in tracking the academic

pursuits of their wards. Hence, this aspect has been reiterated by them to be improvised though they have no grouse with the present one.

From an analysis point of view, 72 % of the respondents have placed their trust with the institution and the remaining have advocated for more close supervision and follow up, mostly fuelled by parental concerns.

3. Tutors

The class tutors inputs regarding multi dimensional personality as well as academic aspects of students were thoroughly enumerated and analyzed.

Physical and Mental Well being

Brief orientation has been given to all tutors regarding various issues which could possibly affect the physical and mental well being of the students.

100% coverage of all sample population has been done and found no abnormal behavior and learning disabilities are found so far. Even in some stray cases, the kind of deviant behavior is not up to the level of requiring professional counseling and medication.

Scholarship

Eligible students have enrolled into various schemes of scholarships announced by the Government and other agencies. In this score, 16 % of the students have been identified either enrolled or awarded.

In this connection, Tutors are advised to keep track of announcements in prominent dailies regarding the award of scholarships by various bodies to eligible students.

Student Achievements

Students have shone in various curricular and co curricular activities. But, the percentage of students bringing laurels to the institutions in various fronts has been found at 6%. In this regard, Tutors are asked to motivate and encourage students in every possible manner.

4. Alumni

Enrollment Process

As the institution is following decentralized form of admission process, it has evoked very much positive response as close to 84 % have been satisfied with the process of enrolment into the institution.

Cost of Education

The cost of education is far less compared to other prominent institutions of the city. This fact has been attested by a great majority(87%)of alumni in their responses by giving thumbs up to it.

Strength of Faculty

The faculty profile of the institution has been quite good. The alumni of the institution were also quite forthcoming in accrediting the academic credentials of the faculty by 78% of the respondents were satisfied with the content delivery of faculty in their student days.

Physical Resources

The college is having sufficient infrastructural and academic resources Since it's inception. Gradually, the institution is embracing the culture of modern teaching environment in tune with the times. The varied resources of the institution has received an approved rating of 73% while emphasizing that much needs to be done as per changing times.

Internet/Wi-Fi facility

The facility is complete in all respects. While 70 % of the respondents aware of it, the remaining need to be educated on this front as they found to be unaware of availability of Wi-Fi facility in the campus.

Opportunities for Higher Studies

The Institution itself is providing wide array of higher educational avenues for students. Further, the students are largely assisted by faculty members in getting the higher education of their choice through suitable ways. This fact has been confirmed by 87 % of the students who have evinced interest in higher education.

Hostel Amenities

The facilities provided by the institution in the Hostel have been recognized by students who were hostalites. In this regard, the percentage of student sample for this was taken in a way which was representative of the entire population. Out of it, 57% of the respondents were satisfied with the food and other amenities. Still, a lot needs to be improved is the collective refrain of the sample population.

Student Teacher Rapport

It is found that there is a healthy student -faculty relationship on professional lines. Students have been quite supportive and appreciative of the parental guidance offered by the teachers in their areas of concern.

Further, 76% of the respondents have given positive responses to the queries posed.

Welfare Amenities

The Institution is quick to acknowledge and provide the various welfare and hygiene measures needed from time to time. This aspect has been affirmed by the students when they were provided with set of queries on this. Though students have expressed satisfaction with present set of amenities with a approval rating of 79% ,the need for improvisation is the felt need among the responding students.

Impact of the Institution

The institution has a carved a niche among the students through it's committed goal of serving the cause of education in a dedicated manner. The institution is highly respected and rated as one among the very best in the city of Coimbatore by students hailing from Coimbatore as well as neighbouring districts. Overall, the institution is getting an approval percentage of 84 % in satisfying the varied requirements of stakeholders, on the whole.

5. Employers

The employers of the students of this institution from whom the responses elicited have responded in the following manner.

Exposure/Knowledge in Subjects

Nearly 65% of the employers expressed satisfaction with the level of subject knowledge exhibited by the students while at work. Still, they were of the view that, the real life situations will leverage their learning skills to the desired level.

Communication Skills

By and large, the communication skills of the students were found to be satisfactory. In this regard, 86% of the observed situations of evaluation by employers were quite satisfactory. This feat is attributable to the certificate programmes offered in the first years of enrolment in their respective degree programmes. In some instances, there were a few poor communicators found but a very small percentage.

Contemporariness In outlook

Thanks to city based environment, the students are found to be having better sociable skills in the eyes of the employers. Nearly, 96% of the students were seen possessing excellent inter personal skills.

Team Spirit

The exhibition of togetherness and bonding while carrying out the organizational goals with the sense of purpose was quite evident in the analysis that about 73% of the respondents were estimated to be having tendency to identify themselves with the common cause , as per the estimation of the employers.

Perceptions about Curriculum

Though, the employers little apprehensive about new age courses carved out of conventional degree programmes, they prefer to reserve their comments. But, after a lot of persuasion, only 35 % of the respondent employers have given positive affirmation regarding this.

Uniqueness of the Programme

The nomenclature of varied programmes was quite appealing as far as employers were concerned. Still, the efficacy of the same in terms of superlative performance with the sample population under observation found to be 42%.